



# Passenger Bulletin

News of Special Interest to Our Passengers

Bay Area Rapid  
Transit  
300 Lakeside Drive  
Oakland, CA 94612  
(510) 464-6000  
www.bart.gov

## PHASE 1 PARKING LOT CHANGES at MACARTHUR STATION June 2011

Dear Customer:

Beginning June 20<sup>th</sup> the southeast portion of the existing parking lot at the MacArthur Station will be closed for up to three months to accommodate soil remediation for the construction of the MacArthur Transit Village project. This work will involve the removal and replacement of soil under portions of the existing parking area. To accommodate the loss of parking spaces during this and subsequent phases of construction within the parking area, BART and project developer, MacArthur Transit Community Partners, will implement a series of temporary parking strategies which include the temporary relocation of the reserved parking stalls to another BART Station and addition of assisted parking.

### Reserved Parking Relocation

- Reserved parking area will become daily fee parking on July 1<sup>st</sup> as the reserved parking will be temporarily moved to a different location.

### Assisted Parking Operation

- During the site remediation construction phase, the southwest portion of the parking lot will be set up with parking assistance for BART customers and some cars will be double parked.
- Parking assistance will run from 7:00 am to 10:00 p.m. (or earlier if all assisted parkers have claimed their cars) Monday through Friday.
- BART customers will first park in the designated self-parking stalls.
- Once the self parking stalls are full, the parking assistance attendant will guide BART customers to double park in designated areas.
- Double parked customers will be required to leave their car key in exchange for a claim check, distributed by the parking assistance attendant.
- The double parked customers will utilize the number on the claim check to pay for the parking space within the fair gate.
- The parking assistance attendant may move the double-parked vehicles into a self parking stall, once stalls open up and become available.
- Double-parked customers will be required to turn in their claim ticket in order to receive their car keys.
- The assisted parking operation will be staffed to 10:00 pm (Monday through Friday).
- Between 10:00 pm and 2:00 am, customers will need to call an off-hours number (printed on the claim ticket) and the parking operator will send an attendant to provide the car key to the BART customer. There is a \$35 fee for this service.
- There will be no provision for customers to reclaim car keys between the hours of 2:00 am and 7:00 a.m. (Monday through Friday) or during weekends.

**New Pedestrian Ramp**

- Toward the end of soil remediation construction phase, contractors will also build a new pedestrian ramp in the northwest corner of the parking lot. This ramp will provide an accessible connection from the parking lot to 40<sup>th</sup> Street and will also serve as the primary access path between the parking lot and MacArthur Station during later phases of construction.

As the project progresses, BART will issue additional bulletins regarding construction improvements to update BART customers of upcoming changes. Current and prior bulletins, as well as additional information regarding the project can be viewed at <http://macarthurtransit.com> or by contacting MacArthur Transit Community Partners at (510) 619-9855.

## Phase 1 Parking Lot Changes

